



# GENERAL RENTAL TERMS AND CONDITIONS

## DEXTRAVS GMBH / DEXTRAVS RENTALS

### 1. Contracting Party and Conclusion of Contract

The rental contract is concluded with DEXTRAVS Ltd., registered in the Commercial Register of the Canton of Valais. A reservation is only considered binding once the agreed deposit has been received within 10 days of booking.

### 2. Payment Terms

The deposit amounts to 30% of the total rental price, unless otherwise agreed. The remaining balance must be paid no later than before arrival or upon arrival on-site. Accepted payment methods: cash, credit card (Visa/Mastercard), EC card.

All prices are stated in Swiss Francs (CHF), including VAT.

### 3. Cancellation Policy

- Cancellations up to 30 days before arrival are free of charge.
- For cancellations less than 30 days before arrival or in the event of no-show, 100% of the rental price will be charged.
- The guest may provide evidence that no damage or significantly less damage was incurred by the landlord.

The statutory right of withdrawal for distance contracts does not apply to accommodation contracts (Art. 40a ff. Swiss Code of Obligations). Only the above cancellation terms apply. We recommend taking out travel cancellation insurance.

**DEXTRAVS**  
GMBH 

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#### 4. Check-In and Check-Out

- Check-in is possible from 4:00 PM on the day of arrival.
- On the day of departure, the apartment must be vacated by 9:00 AM at the latest.

#### 5. Liability and Duty of Care

The guest is liable for any damage caused to the rental property by themselves or accompanying persons during the stay, if proven. Any damage must be reported to the landlord before departure.

#### 6. Occupancy and Use

The rental property may only be occupied by the number of persons stated in the contract, including children. Subletting or transferring the rental to third parties is prohibited. The tenant agrees to treat the apartment with care and to comply with the house rules.

#### 7. Pets

Bringing pets is only allowed with prior approval from the landlord. Pets must be declared when booking and listed in the rental contract.

#### 8. Data Protection

Your personal data will be treated confidentially and used exclusively for processing your booking. Data will only be shared with third parties if necessary for contract execution or required by law.

#### 9. Applicable Law and Jurisdiction

Swiss law shall apply exclusively. The place of jurisdiction is Leuk-Stadt / Valais, as far as legally permissible.

#### 10. Final Provisions

There are no verbal side agreements. Any changes or additions to this contract must be made in writing.

If any provision of this contract is or becomes invalid, this shall not affect the validity of the remaining provisions.



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