

The Accommodation Contract

As in all aspects of life, room reservations also require legal regulations. Accommodation rental/reservation is based on the provisions of the fixed-term rental agreement (BGB) and is legally binding. Additionally, the guidelines confirmed by constant jurisdiction of the German Hotel and Restaurant Association (DEHOGA) must be observed.

DEHOGA informs:

1. The accommodation contract is concluded as soon as the room or holiday apartment has been booked and confirmed or, if confirmation was no longer possible due to time constraints, made available.
2. The conclusion of the accommodation contract obligates both parties to fulfill the contract, regardless of the duration of the agreement.
3. The host is obliged to provide compensation or an equivalent service in case the booked accommodation is not available.
4. The guest is obliged to pay the agreed or customary price for the contractual services not used, minus the expenses saved by the host.
5. The host is obliged, in good faith, to reassign unoccupied rooms/holiday apartments whenever possible to avoid financial losses.
6. Until the room or holiday apartment is reassigned, the guest must pay the amount calculated according to point 4 for the duration of the contract. According to court rulings, a claim by the host for 90% of the agreed rental price for overnight stays in a holiday apartment and 80% for overnight stays with breakfast is considered appropriate.
7. The exclusive place of jurisdiction is the location of the host's business.

Travel Insurance

We sincerely hope to welcome you to our establishment in good health. However, things do not always go as planned. That is why we have a tip for you:

Book without risk and take out travel cancellation insurance. If you are unable to start your booked trip or have to cancel or end it earlier due to important reasons, such as illness or an accident, the Storno or StornoPlus insurance protects you from financial consequences. It covers contractually owed cancellation costs, additional return travel expenses, and, in the event of trip cancellation, the costs for unused travel services.