

Apartments Rosenhof

information - rules of the house

***You can reach us any time via the
DOORBELL / INTERCOM AT THE MAIN ENTRANCE
or by telephone under: 0043.(0)5285.63403***

reception

***The reception is located in the main house Birkenhof.
For information, CHECK-IN and CHECK-OUT please join us at the reception in
the BIRKENHOF. We are happy to be there for you!***

check-in and check-out

Check-in: 4.00 pm – 9.00 pm / Check-out until 9.00 am.

For check-in is a valid ID card required!

On the day of departure, the apartment key needs to be returned to the reception. We kindly ask to pay all outstanding accounts at latest at the evening before your departure. The apartment must be swept clean on departure.

non-smoking areas

All apartments and all areas of the house are non-smoking areas!

On the balcony of your room smoking is allowed.

nighttime peace – room volume

Please take note of all our guests and therefore keep quiet in the apartment, on the corridors and outdoors at night.

The nighttime peace is to keep between 10.00 pm and 7.00 am!

safe

To keep all your valuables, please use the safe in your apartment. You can program the safe with your own code.

lounge room

A lounge room is to find at the ground floor.

storage room – ski depot – boot dryer

You have the possibility to store all your ski and snowboard equipment or bicycles in the ski depot. For ski boots and snowboard boots, as well as dirty hiking boots use the boot-dryer in the ski room.

IT IS NOT PERMITTED TO STORE THE SKI, SNOWBOARD EQUIPMENT IN THE ROOM OR ON THE BALCONY!

Please leave and enter the house with your ski/snowboard equipment ONLY through the back entrance/ski depot.

The ski depot will be closed daily in the evenings. Your room key also closes the the ski depots' door.

nature – spas - sports

fitnessraum / fitness room

In the basement a fitness room with indoor table-tennis is available **daily from 10.00 am to 8.00 pm.**

garden

*The garden with sunbathing lawn and spacious priv. children's area is available for all of our guests. **Use at your own risk!***

natural swimming pond

In the summer months you can relax in our natural swimming pond.

The natural pond is only suitable for swimmers! The depth of the swimming pond is 2 m.

Children are only allowed to enter the bathing area when accompanied by an adult supervisor!

Please note that the bathing pond is a separate ecological area.

It is therefore imperative to shower before swimming, not to throw any foreign objects into the water, jumping into the pond is prohibited, as well as staying in the regeneration area of the pond.

You can get details about current opening times and further rules of conduct at the reception!

hut sauna

In the winter months, you can use our Finnish sauna in our rustic sauna hut in the garden.

*Please note the sauna rules! The **sauna** is limited to a maximum of 6-8 people and is a **nude area**. / **Access is denied to persons under the age of 16.***

It is forbidden to take food and drinks into the sauna and the associated lounge area.

You can get details about current opening times and further rules of conduct at the reception!

bus – ski bus - train

Beim Bahnhof - 50 m vom Haus entfernt, befinden sich die Haltestelle für sämtliche Buslinien/Skibuslinien und die Zillertalbahn.

At the train station - 50 m from the house, you find all the stops of the different bus lines/ski bus lines and the ZillertalBahn.

apartment details

apartment key

Your apartment opens your apartment door, the main entrance and the ski depot door.

The entrances will be locked in the evenings. We therefore ask you to keep your key with you, if you leave the house.

The apartment key may NOT be passed on to outsiders!

If you lose the room key we charge Euro 70,-- loss fee!

apartment - cleaning

Please note that our apartments are not going to be cleaned daily!

Towels are changed twice a week, on MONDAY and on THURSDAY.

If you need fresh towels, please put the provided laundry basket during the morning into entry area of your apartment.

Toilet paper will be refilled daily, garbage will be emptied daily from our staff.

Coffee filters, dishwasher tablets, shampoo and soap are only provided free of charge for the first days.

kitchen

Please take care that ONLY washed and complete dishes, cutlery, pots, pans,... are returned to the cupboards. It is also important to ensure that oven, electric stove, refrigerator, microwave... are clean!

Do not throw or pour waste, leftovers, harmful liquids or something similar into sink, shower and toilet. Use the waste bins provides for this.

garbage seperation

Our environment is important to us!

Please separate the garbage in the designated containers in your kitchen and recycle the garbage at the recycling station outside the house, if your provided recycling system in the apartment is full.

Waste is to separate into plastic, paper, cardboard, glass, cans, biological waste and residual waste. We ask you to comply with this.

please note

**The landlord is entitled to enter the apartment if necessary ANYTIME.*

Please note that all areas are **NON-SMOKING AREAS!*

Please note the **NIGHTTIME PEACE between 10.00 pm and 7.00 am!*

occupancy

The specified number of persons in your booking confirmation may not be exceeded without the consent of the landlord. Unregistered guests are NOT permitted! Failure to comply may be charged with a price increase.

caused damages

All things that are placed in the apartments may and should be used by the guests. Please handle these things carefully. If you damage something, we ask you to report the damage. The tenants are responsible for damage of objects and damage to the rented rooms as far as this goes beyond the wear and tear that occurs due to proper use.