

# **Gästehaus Birkenhof**

## ***information - rules of the house***

### ***reception***

***The reception is occupied by our staff in the mornings.***

*If there is nobody available, join our help at the private area on the 1st floor (use the door bell). Here you will meet family Moigg, the owner of the house. If you don't meet anyone, we are happy to be there for you by phone at any time – Tel. 0043.(0)5285.63403.*

### ***check-in and check out***

***Check-in: 4.00 pm – 9.00 pm / Check-out until 10.00 am.***

*For check-in is a valid ID card required! The guest card Mayrhofen (bonus card) is only available after completing the registration form.*

*On the day of departure the room key needs to be returned to the reception. We kindly ask to pay all outstanding accounts at latest at the evening before your departure.*

### ***breakfast***

***The breakfast is served from 7.30 to 10.00 am (breakfast rooms at the ground floor).***

### ***non-smoking areas***

***All rooms and all areas of the house are NON-SMOKING AREAS!***  
*On the balcony of your room smoking is allowed.*

## ***nighttime peace – room volume***

*Please take note of all our guests and therefore keep quiet in the room, on the corridors and outdoors at night!*

***The nighttime peace is to keep between 10.00 pm and 7.00 am.***

## ***room safe***

***To keep all your valuables, please use the room safe provided in your room.***

*You can program the safe with your own code.*

## ***room key***

*Your room key opens your room door, the main entrance and the ski depot door.*

*The entrances will be locked in the evenings. We therefore ask you to keep your key with you, if you leave the house.*

*The room key may NOT be passed to outsiders!*

***If you lose the room key we charge Euro 70,-- loss fee.***

## ***room cleaning***

***Hygiene and environmental protection is our top priority!***

***Towels are changed daily on request in the rooms. If you want this, we ask you to put the used towels on the shower or bathtub floor.***

***The room cleaning is just 6 days a week (day off mostly on SUNDAY). We apologize for any inconvenience!***

*Change of towels, garbage disposal and refilling of toilet paper is done daily.*

## ***lounge room***

*A cosy lounge room is to find at the ground floor. This room is at your disposal.*

## **storage room – ski depot – boot dryer**

You have the possibility to store all your ski and snowboard equipment or bicycles in the *ski depot*. For *ski boots and snowboard boots, as well as dirty hiking boots use the boot-dryer in the ski room.*

**IT IS NOT PERMITTED TO STORE THE SKI, SNOWBOARD EQUIPMENT IN THE ROOM OR ON THE BALCONY!**

**Please leave and enter the house with your ski/snowboard equipment ONLY through the back entrance/ski depot.**

The ski depot will be closed daily in the evenings. Your room key also closes the the ski depots' door.

## **food and beverages**

**The water from the tap is drinking water of the highest quality.**

The house provides extended continental breakfast as meal. You can buy various soft drinks and beer directly from us.

If you have your own snacks, please do not consume it in our lounge.

**Cooking / cooking devices are not allowed in the rooms!**

## **refrigerator**

**A refrigerator for our guest you find in the ski depot, basement.**

To use for your medicine or drinks.

## **occupancy of rooms**

The specified number of persons in your booking confirmation may not be exceeded without the consent of the landlord. Unregistered guests are **NOT** permitted! Failure to comply may be charged with a price increase.

## **caused damages in the room**

All furniture that are placed in the guest rooms, lounges,... may and should be used by the guests.

*Please handle these things carefully. If you damage something, we ask you to report the damage. The tenants are responsible for damage of objects and damage to the rented rooms as far as this goes beyond the wear and tear that occurs due to proper use.*

## **nature – spa - sports**

### ***fitness room***

*In the basement of the ROSENHOF a fitness room with table tennis is available **daily from 10.00 am to 8.00 pm**. Please use the back entrance (ski depot).*

### ***garden***

*The garden with sunbathing lawn, terraces and spacious priv. children's area is available for all of our guests. **Use at your own risk!***

### **natural swimming pond**

***In the summer months you can relax in our natural swimming pond.***

*The natural pond is only suitable for swimmers! The depth of the swimming pond is 2 m.*

*Children are only allowed to enter the bathing area when accompanied by an adult supervisor!*

*Please note that the bathing pond is a separate ecological area.*

*It is therefore imperative to shower before swimming, not to throw any foreign objects into the water, jumping into the pond is prohibited, as well as staying in the regeneration area of the pond.*

*You can get details about current opening times and further rules of conduct at the reception!*

## **hut sauna**

***In the winter months, you can use our Finnish sauna in our rustic sauna hut in the garden.***

*Please note the sauna rules! The **sauna** is limited to a maximum of 6-8 people and is a **nude area**. / **Access is denied to persons under the age of 16.***

*It is forbidden to take food and drinks into the sauna and the associated lounge area.*

*You can get details about current opening times and further rules of conduct at the reception!*

## **Bus – ski bus - train**

***At the train station - 150 m from the house, you find all the stops of the different bus lines/ski bus lines and the Zillertalbahn. Another stop for line C is in a distance of 50 m.***