



INFORMATION

Mis Hüs – Dis Hüs:

ENJOY YOUR STAY WITH US!



DEAR GUESTS

What's the secret of hospitality? Our energy?

Why do we enjoy our work?

There's a very special reason:

YOU

WITH OUR BEST REGARDS
RITA & SIGI, MANAGEMENT
STEFAN, COMPANY ASSISTANT
& THE ARKANUM TEAM



ADAPTER & CHARGING CABLE

An adapter or charging cable for mobile phones/tablets can be borrowed from reception for a deposit (CHF 5.00).

PHARMACY / DOCTOR

We have some medicines and ointments at the reception for pain or to heal wounds.

The consumption in Salgesch offers various over-the-counter medicines and ointments.

The nearest German-speaking pharmacy is in Leuk / Susten (approx. 6 km).

Telephone number Dr. Christoph Kalbermatten in Leuk: 027 473 13 06

BABY COT

We are happy to provide a baby cot free of charge on request.

CHECK-IN / CHECK-OUT / EXPRESS-CHECK-OUT

Check-in is usually possible from 3.00pm.

On the day of departure, we make the rooms available until 11.00am. In case of a later departure, luggage can be deposited at our hotel (lockable room).

Express Check-out: if you wish to leave before 6.00am or if you wish to check out quickly, we can charge the amount for the room bill directly from your credit card.

Please let us know at check-in.

E-BIKE

We offer E-Bikes to rent:

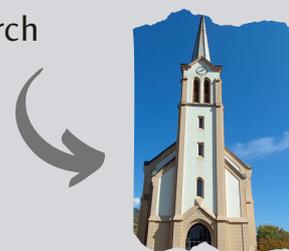
2 hours CHF 10.00 / half day CHF 20.00 / full day CHF 30.00

ENTRANCE DOOR

The entrance door of the hotel can be opened with the room key.

ESCAPE ROUTE IN CASE OF FIRE

In case of emergency, please follow the instructions at the room door. Please go directly to the meeting point. This is located in front of the church (1 minute walk from the hotel)





BREAKFAST

Enjoy our breakfast buffet in the Saal Bacchus from:

Monday - Friday: 7.00 - 10.00 a.m.

Saturday & Sunday: 8.00 - 10.00 a.m.

On request we serve breakfast before 7.00 am. Please inform the reception or the service staff the evening before (by 6 p.m.).

LUGGAGE SERVICE

On request, we will be happy to collect your luggage from the station in Salgesch or transport it to the station.

HAIR DRYER

A hairdryer is provided in the wardrobe.

HYGIENE ARTICLES / OTHER ARTICLES

If you have forgotten hygiene items such as toothbrush, toothpaste, razor, shaving foam, sewing kit or ladies' hygiene products, you can obtain these at reception. Other items such as earplugs, slippers, shampoo and soap can be found in your room.

DOGS

Your four-legged friend is also very welcome.

We charge CHF 8 per night (without food).

SECRET & NEWS

You want to know more about our secret? You are welcome to register. Mail to info@hotelarkanum.ch.

EMERGENCY

Emergency number: (0)144 / Hotel telephone number: +41 (0)27 451 21 00
or +41 (0) 79 519 71 19



POSTCARDS

Would you like to send a postcard? We'll give you one. We have various postcards with funny sayings from the Valais or classic ones from the wine village of Salgesch.

As a gift, we send the postcard free of charge. You can simply hand them in at reception.



We mu nit will, se nit.

INTERNET

Our hotel has free W-LAN. If you have any questions, we are happy to help you at the reception.

WLAN: Hotel Arkanum Guest / Network Password: HotelArkanumGuest

PILLOW

On request, we provide an additional pillow or also an additional blanket. We also offer neck pillows for allergy sufferers.

LUNCH PACKAGE (ON REQUEST)

Would you like a lunch package for your trip? We will gladly prepare a lunch package for you. (CHF 15.00 per person) The lunch package includes: 1 drink, 1 sandwich, 1 small snack & a fruit.

MINERAL WATER

The mineral water is a small welcome gift from us. Please help yourself.

PHONE

We offer you a prepaid mobile phone for a fee.

SMOKE-FREE (THROUGHOUT THE HOUSE)

Smoking is absolutely prohibited in all our rooms and in public areas of the hotel. In case of non-compliance, an additional cleaning fee of CHF 250.00 will be charged.



RECEPTION

We are available from



Monday - Friday: 6.00am - 10.00pm

Saturday: 7.00am - 10.00pm

Sunday: 7.00am - 4.00pm (after 6.00pm on call)

RESTAURANT



Our concept is good home cooking: for everyone. We will be happy to spoil you with culinary delights in our restaurant

HIKING MAPS / HIKING BROCHURE



Various hiking maps and information can be found at the reception and in the entrance area. Hiking suggestions can also be found on our website.

LAUNDRY



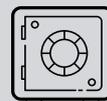
Please use the laundry bag in the wardrobe. We will do our best to complete the order within 24 hours.

WAKE-UP CALL



The reception desk is happy to accept orders for wake-up calls.
(until 6.00 p.m. the evening before)

VALUABLES



We will be happy to deposit your valuables in our safe
(against receipt)

ADDITIONAL PARKING SPACES



Next to the church there is a paid car park, (1 minute walk from the hotel).

If you have any questions or suggestions, please feel free to contact us!

We wish you a pleasant and relaxing stay.

Your Arkanum team