



WELCOME to
Chalet CARVE!

meet THE FAMILY



Claudia

**Design and
Marketinghead**

Your contact for any queries or questions. Swiss. Loves fashion, the outdoor life, nature and travelling the world. Totally fallen in love with Mauritius and Greece. Married in the Fiji Islands...



David

**Art Freak
Englishman**

From London. Lives in Switzerland for over 30 years. Loves New Zealand and Australia, where initially he wanted to emigrate to before he met Claudia...



Kyran

**Loves Biking
and Skiing**

His bike is his best mate, just kidding. Kyran has been in Canada for a College Exchange Year and has just passed his Intl. Baccalaureate in 3 languages! Nice lad and loyal friend. Teaching racing talents. Does all the preparing of the race skis...



Jaden

**Mad Ski-Crosser
and Kickboarder**

Loves painting, gaming and hanging out with his best mates. Great help with Lanouk & Lazer. Cares about others and loves a good laugh. Member of the Ski Racing Academy and SkiCross Team. Fabulous Tennis Player...



Lazer

Honey Bear

His proper name is: Lazer d'Avaneque. Born in the Bernese Jura. He loves chatting and is a lovely and cheeky dog. Gets on well with other dogs and loves to run free and laying on his swing on the balcony every day...



Lanouk

Dark Prince

His proper name is: Lanouk du Pas de Chevillie. Born in Valais. He loves a big hug and a cuddle. He has the best nose for mice and is a great digger. When we mush Lanouk is as quick as a whirlwind and goes all puppyish again...

*Voted 'The Best Choice in Grindelwald'
and Superhost on Airbnb!*

Thank You...

Thank you for having chosen Chalet CARVE. We are very happy to have you with us!

Claudia has spent her childhood ski holidays in Grindelwald and Dave has visited once with his nan when a child and fell in love with it straight away not knowing one day we would live here for good! We have spent many years up in lovely Grindelwald before we moved, as our children are into Ski Racing and we all love the nature.

Chalet CARVE was built in 2019. We pulled down an old carpenters (hence Chalet CARVE) and have not regretted moving here from Lucerne at all!

We hope you are having an unforgettable time!



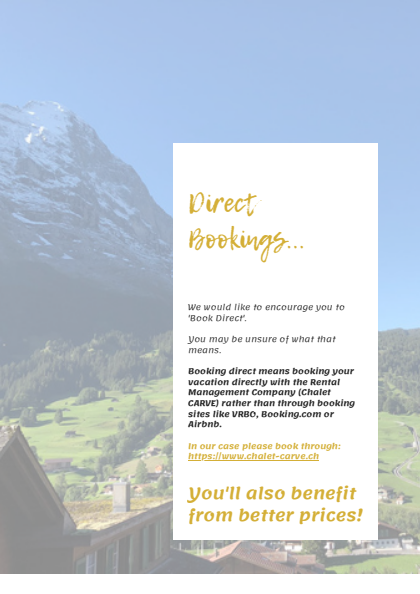
Contact Information

Phone: 078 836 60 88
Email: office@chalet-carve.ch
Website: www.chalet-carve.ch



Warmly, Claudia

Please leave a Review on Facebook for us!



Direct Bookings...

We would like to encourage you to 'Book Direct'.

You may be unsure of what that means.

Booking direct means booking your vacation directly with the Rental Management Company (Chalet CARVE) rather than through booking sites like VRBO, Booking.com or Airbnb.

In our case please book through:
<https://www.chalet-carve.ch>

You'll also benefit from better prices!

Information for our Guests

To make your stay as comfortable as possible, we have put a lot of thought and care into our homes.

We would highly appreciate it, if you inform us about any damages or defects. This will enable us to replace or fix things for the next guests.

The next few pages show important information and give you great insider Tips and Links.

We hope you enjoy the content.



Important Telephone Numbers

POLICE	117
FIRE	118
AMBULANCE	144
POISONING	145
AIR AMBULANCE	1414

HOSPITAL, Weissenastrasse 27, 3800 Unterseen
Signposted with 'Spitäler FMI, Interlaken' +41 33 826 26 26

Management Chalet CARVE, 1st level SHEKLE +41 78 836 60 88

Xundheitspraxis - (Emergency) Doctors +41 33 854 54 40

Pharmacy - Elger APOTHEKE - @ Elger* Center +41 58 878 86 00

Dentist, Th. Herting, Grundstrasse 19, Grindelwald +41 33 853 49 50

Police, Grindelwald +41 31 638 86 50

Garage Rothenegg, Grindelwald +41 33 853 15 07

Tourist Center, Grindelwald +41 33 854 12 12

Sports Center, Grindelwald +41 33 854 12 30

grindelwald-taxiervice.ch +41 76 606 08 54



Guest / Visitors Card

(can be found in the sideboard / 1 card per family)

Free with the VISITORS CARD:

- use of Ski bus
- use of the local bus
- Library Graben
- 1. August Apéro
- Cross-country ski trail
- Money Exchange Bank EKI Grindelwald

Reductions with VISITORS CARD:

- Männlichen Cablecar 30%
- First Railway 30%
- Pfingstegg Railway 20% (summer)
- Glacier gorge CHF 2.- (summer)
- Hellbach outdoor pool CHF 2.- (summer)
- Sports centre: indoor swimming pool, sauna oasis, bouldering room, ice rink, curling hall
- Guests Curling (winter)
- Grindelwald Museum CHF 2.-



Rubbish Disposal

RUBBISH BAGS MUST BE DISPOSED OFF PLEASE

Chalet CARVE is providing two prepaid trash bags. Please FILL THEM COMPLETELY before disposal, as they are expensive due to taxes. No half-empty bags please. Thank you.

Where to drop your bags:

Go to the end of the road where the water fountain is - turn right - the big silver bins are behind the wall.

Here you can find it on Google Maps:

<https://maps.app.goo.gl/KE3YfR6bpnymA6RX9>



Information & Tips

PETS & SMOKING

Pets only in exceptions. Smoking is not allowed in and around the apartments.

WIFI & TV

Your WIFI Password is eiger3818, jungfrau3818 or moench3818, depending which apartment you are staying in. Please note that you have access to NETFLIX if you have an account already. Don't forget to log out again please.

COFFEE CAPSULES - NESPRESSO SYSTEM

Can be bought at Coop and Migros VÖI in town.

GARAGE & PARKING

Vehicles are to be parked in designated parking areas only.

We do not cover any damages to the car.

Please make sure you drive into the garage very carefully if you are not used to driving in the mountains (for example when snow and icy conditions).

Please do NOT drive into the garage with chaines on, as this will damage the floor. We kindly ask you to park outside on the designated park spaces.

Height of garage entrance: 2.10m - please be careful of your roof box.



FIRE & SAFETY

*For your safety we have installed fire alarms and you can find a fire blanket in the hallway cupboard. Please note that this is a **STRICTLY** non-smoking Chalet (inside and outside)! Every level of the Chalet has a fire extinguisher. Should you hear a regular and short bleep, please inform us we need to change the batteries.*

HYGIENE RULES

DO NOT FLUSH anything other than toilet paper down the toilets. No feminine products should be flushed at ANYTIME. If it is found that feminine products and wet wipes have been flushed and clog the system, you could be charged damages respectively repair costs.

NO water systems, hoses or attachments to water taps, in the bathrooms or kitchen please!

This causes great damage and hygiene problems as the properties in Europe are not designed for this.

SKI ROOM

We offer ski boot dryers. It is active at pre-programmed times.

Please walk through the garage and NOT through the house.

The use of the lift with ski boots and skis or boards is not permitted!

We cannot be held liable for any damage or theft in the ski room.

WHEN DEPARTING - LATEST BY 10AM PLEASE

...please check:

- that dishwasher is empty or at least filled with used dishes and turned on*
- that refrigerator/freezer is empty*
- that all rubbish is disposed of (kitchen and bathroom)*
- both badges can stay in the apartment - thank you!*



RESTAURANTS - TO START YOU OFF...

Boutique Hotel Glacier	+41 33 853 10 04	14 Gault & Millau, sophisticated dining
Hotel Elger, 'Barry's'	+41 33 854 31 31	mountain hut ambience, Swiss dishes
Pizzeria da Salvi	+41 33 853 89 89	excellent and fresh Italian dishes
Golden India	+41 33 853 55 55	Indian Food, fresh and authentic
Hotel Aspen	+41 33 854 40 00	rustic, traditional and modern cuisine
Stallbelzli, Heuboden	+41 79 371 67 44	excellent Cheese Fondue & Raclette
Kirchbühl, La Marmite	+41 33 854 40 80	haute cuisines, regional influences
Ischboden, Bird Park	+41 78 818 59 38	local food, simple but charming

Mountain Restaurants

BORT	+41 33 853 17 62	high alpine culinary cuisine, chai latte
GRINDELWALDBLICK	+41 33 855 13 74	Swiss kitchen, lovely view point



RAINY / SNOWY DAY SUGGESTIONS

Sports-Centre (www.sportzentrum-grindelwald.ch)

Ice Rink, Solarium, Sauna, Curling

Indoor Rope Park - largest in Europe

Bouldering Hall for Children and Adults

Indoor Swimming Pool with Slides and Baby Corner

Wellness & Beauty (also in the various Hotels)

Trümmelbachfälle, Lauterbrunnen Valley

Beatus Caves, www.beatushoelen.ch

Helmutmuseum, Grindelwald, www.grindelwald-museum.ch

Horse & Sleigh Rides, Egger Heinrich, +41 33 853 33 72

Chocolate Factory, Interlaken, www.funkychocolateclub.com

Mystery Rooms, Live Escape Games, Interlaken, www.mystery-rooms.com

Rope Park (Seilpark), Interlaken, www.seilpark-interlaken.ch

Watch Shopping, Interlaken

Bounce Lab, Trampolines, www.bouncelab.ch

Bern, Capital of Switzerland (50')

Shopping in Lucerne, (60')

Library Grindelwald, www.bibliothek-grindelwald.ch



CHILD FRIENDLY OUTINGS

Männlichen - Hiking, Sledging, Skiing

Felix Themed Hike, www.maennlichen.ch

Children Ski School - Pinocchio Lift, Magic Carpet, next to restaurant/bar
Royal Walk, 30' walk with beautiful views down to the Lauterbrunnen Valley
Childrens Play Ground

Pfingstegg

Summer Tobogganing, great fun, near restaurant, www.pfingstegg.ch
Fly Line, fly gently through the forest crowns

Bird Park, Grindelwald

www.alpenvogelpark.ch, next to hut, lovely views, all year round, free entrance

Harder Kulm, Interlaken and much more in that area...

Alpine Wildlife Park, www.harder-kulm.ch

River Rafting, www.outdoor-interlaken.ch

Jet Boat Brienersee, www.jetboat.ch

First - Hiking, Sledging, Skiing, Adventure Rides

<https://www.jungfrau.ch/en-gb/grindelwaldfirst>

First Glider, First Flyer, Mountain Karts, TrottiBike Scooter

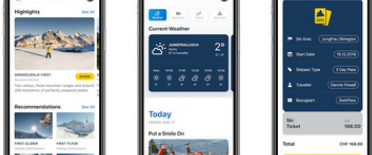
First Cliff Walk by Tissot, Lake Bachalpsee, Marmot Trail

Kleine Scheidegg

Eiger Trail, www.jungfrau.ch

Top of Europe

World Cup Ski Race, ends in Wengen, usually second January weekend



JUNGFRAU APP

Make more of your holiday in the Jungfrau Region with the official APP!

Whether a visit to the Jungfrau-Joch 'Top of Europe', enjoying the mountains of Grindelwald-First, Schynige Platte or Harder Kulm, skiing in the Jungfrau Ski Region in winter or action on the mountains in summer: This app is your companion for a perfect holiday.

- Easy booking of mountain railway tickets
- Easy booking of skipasses and other offers
- Fast access to purchased tickets directly in the app
- Exciting stories and tips from the region
- Current information (weather, webcams, open lifts/slopes/allways)
- Live slope panorama
- Access to your photo point photos, ski movies
- Relevant and location-dependent information

The app recognises your interests and displays relevant information. Wishing you lots of fun during your trip!



Grindelwald, Wengen or Mürren...

THE JUNGFRAU REGION IS A TOURISTIC HOT SPOT...

In the Bernese Oberland, you can find everything which is typical about Switzerland. The wonderful – often snow covered - backdrop of the Swiss Alps help too. If you would like to get the most out of your time in this region, here is, what could be a typical, perfect 'See-It-All' itinerary for you:

GRINDELWALD - BORT - SCHRECKFELD - FIRST

Stock up on some snacks, sandwiches, chocolate and tea or coffee. Then take cable car to FIRST (2168m above sea). The ride is approx. 30 minutes, but does not feel like it. You will be spending most of the time with your face stuck to the glass, trying to take in all of the beauty of the scenery. The cable cars rise quickly above the village of Grindelwald, giving a wonderful view of the whole valley and the Jungfrau region - a majestic sight!

The first stop at BORT has the most wonderful sun deck. If you have not brought a pick-nick with you, we recommend stopping here to have a traditional RÖSTI & BRATWURST or soup before you enjoy and test the thrills at FIRST.

Meanwhile, the children are busy roaming around on the large alpine playground.

Despite the name, FIRST is the last stop of the cable car - the ideal vantage point for some serious exploring.

Enjoy Hiking. Biking or many Adventures!

Or simply enjoy the cow bells and meadows and relax!

The view from up here is breathtaking, with mountains and glaciers all around!



The thing that gets your knees shaking is the TISSOT CLIFF WALK. A suspension bridge that stretches along the rock face of this alpine peak, above a huge gap with pastures way below... Of course, the cliff walk is perfectly safe for families and children and yet you feel like you are walking on air. The best part is the viewing platform that takes you directly above the valley. It is worth doing the walk for this very moment.

The trip to BACHALPSEE (lake)

is an exceptional hike with breath taking views. We recommend not to do this on a weekend. The first two hills are hard to climb but then the pathway flattens.

'BIG PINTEFRITZ'

is one of the longest sledge runs in Europe. The route from Faulhorn, through Bussalp and down to Grindelwald Oberäll is therefore an absolute must for sledging fans. Inform yourself beforehand. Snow conditions can change very quickly. The start, which is at around 2600 metres, can be reached by a two-hour hike from First to Faulhorn, via Lake Bachalpsee.

FAULHORN (2h from FIRST or alternatively 4h from Schynige Platte)

SCHYNIKE PLATTE – FAULHORN (nostalgic steam train with some open carriages)

A high-altitude hike with incomparable views: Hiking from the mountain station on 'Schynige Platte' towards 'Faulhorn' rewards you with views of the famous Bernese triumvirate Elger, Mönch and Jungfrau. The straightforward but physically demanding hike takes you steadily uphill through wonderful alpine flora to the Faulhorn summit at 2681 metres. While the view to the south is dominated by the impressive glacier world, to the north and west Lakes Brienz and Thun can be seen. Faulhorn Mountain Hotel is located just below the summit of the Faulhorn.

<https://www.jungfrau.ch/de-ch/grindelwaldfirst>

The above does not apply to all seasons – please check beforehand!



BUSSALP

...is a sun-drenched paradise for the non-skier and mecca for tobogganing fans! Worth a visit Summer or Winter.

The yellow Grindelwald buses transport you up to the sun terrace at 1800 metres above sea level from where you can enjoy a marvellous view of the Bernese Alps. Enjoy the sun, have fun in the Family Snow Park, hike or sledge down to Grindelwald! Round off your perfect day with a delicious Fondue. A most pleasurable winter sledging experience for young and old!

The hike from BUSSALP-HOLZMATTENLÄGER to RASTHYSI or further on to BORT is a lovely quite even walk for everyone.

PS: This is where our Huskies Lanouk & Lazer were filmed for the AMAZON series THE PACK.

<https://www.grindelwaldbus.ch/en/sledging/bussalp>

The above does not apply to all seasons – please check beforehand!



*This is only one side of the the Grindelwald Valley.
Explore the other side of the valley too!*

GRINDELWALD - GRUND - BRANDEGG - ALPIGLEN - KI. SCHEIDEGG TOP OF EUROPE - JUNGFRAUJOCH

*JUNGFRAUJOCH is fabulous. They do an early morning or later afternoon ticket. Reservation is recommended at least a day in advance as there are lots of groups and there is a limited amount of people that are allowed up per day. Visit the different attractions! Allow time to walk to MÖNCHJOCHSHÜTTE (SAC high alpine hut) offering simple soups etc. The snowy pathway leads you through the glacier - do NOT walk next to the pathway - don't worry it is very wide and an easy gentle slope. Although the air is thinner up there!
Dress warm. Take sun glasses!*

EIGER RUN - SLEDGING IN THE DARK

*'The Eiger Run' is a spectacular sledging run by day with a gradient of up to 36 per cent. However, the 3.5 kilometre stretch from Alpigen to Brandegg is even more exciting at night. With the 'evening ticket' you sledge as often as you like. There is a restaurant to warm up right next to the illuminated sledging run. Usually Thursdays to Saturdays - please check online:
<https://www.jungfrau.ch/en-gb/sledging/eiger-run>*

GRUND - HOLENSTEIN - MÄNNLICHEN

*Great sledging runs in the winter time.
Adventure Childrens Play Ground and Royal Walk (30') are cool too.*

'APFELKÜEHLIWEG' from HOLENSTEIN to BRANDEGG

This educational trail leads you over lush alp meadows, flower-carpeted pastures and through shade-dappled forests. Your companions are Barry and Hans, the principal characters. You can brush up on your apple-related knowledge as you go along. Information panels, a competition and peaceful picnic spots make this trail a memorable experience.



STECHELBERG - MÜRREN - PIZ GLORIA

The sun terrace above the Lauterbrunnen Valley.

As a car-free village it embodies the idyll and tranquillity of the mountain world. If you visit Mürren, you should definitely use both ways that lead to the mountain village. The really spectacular approach via Stechelberg offers a cable car cabin that leads steeply up into the heights. The somewhat more leisurely journey leads over Grütschalp down to / up from Lauterbrunnen.

Mürren mountain village consists of not much more than two roads. From one end to the other it takes you just 15' to walk. Mürren is a quiet, hidden gem and is happy about every guest who appreciates this.

We suggest you go up to PIZ GLORIA - they do a fabulous brunch. The restaurant is revolving and offers breathtaking views over the Alps. Reservation recommended! This is where '007 JAMES BOND' was filmed many years ago.

There is a great THRILL WALK (BIRG) to go on!

LAUTERBRUNNEN - ISENFLUH - SULWALD

If you would like something not that touristy try this!

Take the small gondola up (8 people) and then head for the LOBHORNHÜTTE (alpine hut, that sells simple menus and drinks).

The pathway up to the hut is beautiful with alpine meadows, streams and a lake. Very nostalgic and typically Swiss.

Try a KAFFEE SCHNAPS with a homemade WÄHE (fruit cake on pastry base)!

<http://www.sulwald.ch>

<http://www.schilthorn.ch>

The above does not apply to all seasons – please check beforehand!



GLETSCHERSCHLUCHT GRINDELWALD

An impressive masterpiece of nature, the Glacier Canyon was formed by the lower Grindelwald glacier, which over time carved its way through the rock in this area. Sadly the lower glacier no longer exists, but the canyon itself is now thriving as a popular destination for a unique and exciting walk through its exposed rock galleries and tunnels.

The rushing water cascades freely from the mountains into the Lütschine River below, sometimes causing a sudden rush of wind through the canyon and a rapid temperature flux as rays of light reflect along the steep walls. The newly built attraction is divided into six themes: Coincidence, Formation, Geology, Water, Glacier and Myth. An interesting experience for all ages of visitor, the Glacier Canyon is an ideal, easy-access tourist destination. Its accessibility in all weather conditions also makes it a convenient stop for short tour programmes.

One of the highlights of this attraction is the 170 m2 SPIDERWEB which spans the canyon, providing visitors with a thrilling net platform to scramble, walk or crawl on, seven metres above the roaring Lütschine River. Many adventure can be booked - see below OUTDOOR INTERLAKEN.

TRÜMMELBACH FALLS LAUTERBRUNNEN

With its ten glacial water falls inside the mountain, made accessible by tunnel lift, the Trümmelbach waterfalls are truly unique. Trümmelbach alone drains the enormous glacial walls of the Eiger (3970m), Mönch (4099m) and Jungfrau (4158m) with up to a spectacular 20,000 litres of water per second. UNESCO World Natural Heritage. Please check online before heading off, seasonal times apply.

<http://www.truemmelbachfaelle.ch>

<http://www.glacier-canyon.ch>, <http://www.outdoor-interlaken.ch>

The above does not apply to all seasons – please check beforehand!



LAKE BRIENZ

Lake Brienz is magical. The waters are incredibly blue, a deep turquoise, and not even pictures can do it justice. If you have seen pictures online, I can assure you that they are not 'photo shopped'. It is the actual color of the lake. There are seagulls and fresh air, and lots of things to see and point at.

Why not take a boat? If you are lucky you might get to ride the steam paddle boat - a truly vintage experience.

The waterfall at the GIESSBACH Grand Hotel stop is worthwhile too. The historic hotel is a beautiful sight, perched on top of a hill with its own funicular that connects to the pier. Best in Spring.

ISELTWALD

Iseltwald is the only village on the left bank of Lake Brienz and is rightly called the pearl on Lake Brienz. With around 420 inhabitants, the pretty fishing village is one of the small communities in the canton of Bern

LAKE THUN

Check out the Website stated below!

There are so many festivals and things to see!

*For additional adventures of all kind: <https://www.outdoor-interlaken.ch>
<https://www.thunersee.ch/en/planning/events/top-events>
<https://www.iseltwald.ch>*



TRAVELLING BY TRAIN IN SWITZERLAND

The rail network in Switzerland is well organised, convenient and takes you almost everywhere. Whether travelling for business or pleasure, the Swiss Federal Railways, known as SBB in German, CFF in French, and FFS in Italian, offers a multitude of options.

Important:

Tickets cannot be bought on Swiss trains so make sure to purchase them before boarding! Fines for travelling without a ticket are high.

Tip:

Download the SBB/CFF/FFS app, you can't really do without it. You can access the real-time schedules and purchase tickets directly.

The best part of being a tourist in Switzerland is to have the most efficient, clean and comfortable public transportation at your disposal. Swiss trains are always on time and the timetables are perfectly tuned among different modes of transportation. Switch between trains, buses and boats without waiting for a connection. Yes, you could say that the Swiss public transport system works like a Swiss clock...

Please don't forget to press that all important STOP button (sometimes certain stops are on REQUEST). Of course, traveling by train is a big winner when your companions are kids. The scenery is always breathtaking and there is plenty to see for the little ones.

<http://www.sbb.ch/en>

<http://www.regionalpass-berneroberland.ch/en/pass-and-infos/pricing>

<https://www.helloswitzerland.ch/en>



BE WELL PREPARED FOR A MOUNTAIN TRIP

Enjoy nature, make sure you respect the following things:

Think of the environment - take nothing but Impressions, leave nothing but footprints.

Respect the local weather forecast and avalanche report - listen to locals' advice and warnings.

Equipment - take sturdy shoes as well as weather-proof, warm clothes. Make sure you take enough food and snacks and your mobile phone.

Follow the marked paths. Watch out for snow slides and avalanche deposits.

If the weather changes suddenly - go back immediately or look for shelter.

Show consideration for other hikers and travellers.