

Terms of Service

Dear guest! Please note the following general terms and conditions, which regulate the contractual relationship between you and us.

With your booking you accept these terms and conditions.

conclusion of contract

1. The contract is concluded as soon as the rooms have been ordered and confirmed or, if a confirmation is no longer possible due to time constraints, are made available.
2. The service is only provided on the basis of the present pension terms and conditions.
The customer's general terms and conditions are not accepted.
3. Subletting or subletting to a third party is not possible.
4. If a third party has ordered for the guest, the third party is jointly liable to the guesthouse the guest as joint debtor. The guesthouse can demand a reasonable advance payment from the guest or from a third party.
5. The limitation period for all guest claims is 6 months.

Arrival and departure

1. Unless otherwise agreed, the room is available on
Arrival day not before 2 p.m. possible. The room must be vacated by 10.30 a.m. on departure.
2. Reserved rooms that are not occupied by 8:00 p.m. on the day of arrival at the latest can be given to someone else by the guesthouse. This does not apply if a later arrival has been expressly agreed.

prices, services

1. The agreed price and the agreed services of the pension result from the reservation confirmation. If the reservation has not been confirmed, the prices posted at the reception apply. The prices include the applicable VAT. The customer is obliged to pay the prices of the pension.
2. The value added tax applicable at the time of performance is included in the stated price contain.

Payment or invoice of the pension

1. For the reservation can be made by the pension at the conclusion of the contract or afterwards a reasonable advance payment may be required. The amount of the advance payment and the payment date are agreed in writing in the contract.
2. The invoice is to be paid in full upon arrival or departure.
3. Invoices for assumption of costs without a due date are payable within 10 days of the invoice date or issue without deduction.
4. In the event of a delay in payment, the guesthouse is entitled to charge interest at a rate of 5% above the respective base interest rate, unless the guesthouse can prove that the damage caused by default is higher or the guest can prove that it is lower.
5. A reminder fee of €10.00 will be charged for each reminder sent after default has occurred raised.
6. The place of performance for payment obligations is the seat of the pension.
7. There is no reimbursement or reimbursement for services not used possible.

Cancellation by the guest

Cancellation or modification of the reservation is free of charge 3 days before arrival. For group bookings of 4 rooms or more, the cancellation period is 7 days. Later cancellations, changes or no-shows will be charged with the total amount.

The right of withdrawal expires if the customer does not declare his withdrawal to the guesthouse by the agreed date. The pension is free to the accrued to him
Calculate damage to the guest.

liability

Liability is excluded if the items are lying openly in the room or are forgotten.

The guest is responsible for any damage caused by himself.

Others

1. Animals may only be brought with the prior consent of the guesthouse and against payment of a surcharge. Animals may not be brought into rooms where food and beverages are served.
2. Information is given to the best of our knowledge. Also here are
Claims for damages from incorrect fulfillment are excluded.
3. Lost property will only be forwarded on request and only for a fee. They are kept in the boarding house for six months. After this period, items of apparent value will be handed over to the local lost and found office.
4. Messages, mail and consignments for guests are treated by the pension the greatest possible care. Storage, delivery and forwarding will be against reimbursement of costs and upon express request. However, liability for loss, delay or damage is excluded.

Final Provisions

1. Deviating agreements or verbal ancillary agreements must be in writing to be effective. They only become effective once they are retired
be confirmed in writing.
2. For disputes arising from this contract and its fulfillment, the jurisdiction of the court at the registered office of the pension (place of operation) is agreed, as far as legally permissible.
3. Should individual provisions of these General Terms and Conditions be or become ineffective or void, this shall not affect the effectiveness of the remaining provisions.